



Reducing Medication Costs with Copay Assistance

Many high-cost medications have copay assistance programs, where a drug manufacturer pays for part of the cost to make it more affordable. EpiphanyRx can help you enroll to take advantage of these savings and may reduce the cost of your medication.

Enrolling in a copay assistance program is simple.

1. If you are taking or using a medication that is eligible for copay assistance, you must enroll in the program before your first fill to take advantage of the savings. You can contact the drug manufacturer or call EpiphanyRx member services at 1.844.820.3260 to get started. Your pharmacy may also be able to help you enroll in the program.



2. Call EpiphanyRx member services at 1.844.820.3260 to share your enrollment in the copay assistance program. If you already use copay assistance, your out-of-pocket cost will not change. With copay assistance, only the amount you have paid out-of-pocket will apply to your annual deductible and/or out-of-pocket maximum.

Frequently Asked Questions



How do I know if my medication has a copay assistance program?

Visit the drug manufacturer's website or call EpiphanyRx member services to find out if your medication is eligible for copay assistance. Many high-cost brand and specialty medications are eligible for copay assistance. Most generic medications are not eligible for copay assistance.

I am currently enrolled in a copay assistance program. Do I have to re-enroll?

Some copay assistance programs require re-enrollment annually. Please contact the drug manufacturer or call EpiphanyRx member services to confirm your enrollment.



I am not eligible for my medication's copay assistance program. What should I do?

Each drug manufacturer has eligibility requirements for copay assistance programs. If you are not eligible for copay assistance, call EpiphanyRx member services to discuss your options. There may be other discount card, coupon or pharmacy membership programs available.

If the discount price for the covered drug is lower than the EpiphanyRx benefit, you can submit your purchase amount using the prescription drug claim form at epiphanyrx.com/resources. The amount you paid for the covered drug can then be applied toward your deductible.

What do I do if the pharmacy rejects the claim for my medication?

If the pharmacy rejects the claim, call EpiphanyRx member services to share your enrollment. EpiphanyRx can contact the pharmacy to rerun the claim once your enrollment is confirmed.

